## Over-serving patrons in licensed premises in Stockholm

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## Abstract

Aims. To study the frequency of alcohol service to intoxicated patrons in licensed premises. Design. Actors were hired to simulate severe intoxication. Following a review of videotaped portrayals of drunken behaviour by the actors, an expert panel of bartenders and restaurant managers determined which scene was least consistent with responsible beverage service. The actors then enacted this scene in the licensed premises, while monitored by project staff. Setting. Ninety-two licensed premises in Stockholm city were visited by the actors. Findings. The actors were served alcohol at 95% of the licensed premises. Conclusion. The results show that existing serving policies at licensed premises in Stockholm are very permissive regarding the degree of intoxication among patrons.

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